



CHIP & PIN

SOLUTIONS

Enhanced service & support plans

Protect your terminal against accidental damage and theft



Complete card payment solutions



ENHANCED SERVICE & SUPPORT PLANS

Standard Service



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Silver

SILVER standard service

Available at no extra cost

- Pre-configuration and bank log-on
- Quality checked and tested
- Plug and play solution
- Delivery and training
- 24-hour terminal replacement service
- SIM Card swap-out service
- Access to help desk 365 days per year

£4.00*
per terminal

✓ accidental damage



★★
Gold

GOLD service

Includes all of the above SILVER support, with the addition of **accidental damage**



Accidental damage

£6.00*
per terminal

✓ accidental damage

✓ theft



★★★
Platinum

PLATINUM service (recommended)

Includes all of the above **SILVER & GOLD** support, with the addition of, **accidental damage and theft**



Accidental damage



Theft

* All prices are monthly, per terminal and exclude VAT